

**Community Advisory Committee
Quarterly/Annual Visitation Report**

County Chatham	Facility Type <input type="checkbox"/> Family Care Home <input type="checkbox"/> Adult Care Home <input checked="" type="checkbox"/> Nursing Home	Facility Name: Genesis Health Care, Siler City Center Census – current/licensed: 127/150
Visit Date and day of the week Wed. 3/01/2017	Time spent in facility 1 hours 20 minutes	Arrival time 11:00am
Name of person(s) with whom exit interview was held Crystal Wilson, Director of Nursing		Interview was held <input checked="" type="checkbox"/> in person
Committee members present: Shawn Poe, Michael Levandoski, Patrick Murphy		
Number of residents who received personal visits from committee members 13		Report completed by: Shawn Poe
Resident Rights information is clearly posted? Yes	Ombudsman contact information is correct and clearly posted: Yes *Still has Autumn Pittman*	
The most recent survey was readily accessible Yes (Required for NHs only – record date of most recent survey posted) : 9/30/2016 Life Safety Survey	Staffing information clearly posted? Yes	

Resident Profile	Yes No N/A	Comments/Other Observations (please number comments)
1. Do the residents appear neat, clean and odor free?	Yes	6. Locking meal type tray on a wheelchair that resident could not remove. Seat belt on resident in another wheelchair. Crystal Wilson, DON indicated restraints were documented and requested by families to protect resident from falling.
2. Did residents say they receive assistance with personal care activities? (i.e. brushing their teeth, combing their hair, inserting dentures or cleaning their eyeglasses)	Yes	
3. Did you see or hear residents being encouraged to participate in their care by staff members?	Yes	
4. Were residents interacting with staff, other residents & visitors?	Yes	
5. Did staff respond to or interact with residents who had difficulty communicating or making their needs known verbally?	Yes	
5a Did staff members wear nametags that are easily read by residents and visitors?	Yes	
6. Did you observe restraints in use?	Yes	
7. If so, did you ask staff about the facility's restraint policies? Note: Do not ask about confidential information without consent	Yes	

Resident Living Accommodations	Yes No N/A	Comments/Other Observations (please number comments)
8. Did residents describe their living environment as homelike?	Yes	9. Upon entering facility odors present on 100 hall. Cleaning in process and odors were not present at conclusion of visit. 10a. One (1) med cart unlocked, however upon discussion with staff, it was an empty cart that is used to transfer meds to clean current cart. Two (2) treatment carts unlocked, but were locked by staff upon inquiry. 12. Designated smoking times clearly posted in facility.
9. Did you notice unpleasant odors?	Yes	
10. Did you see items that could cause harm or be hazardous?	No	
10a. Were unattended med carts locked?	Yes	
10b. Were bathrooms clean, odor-free and free from hazards?	Yes	
10c. Were rooms containing hazardous materials locked?	Yes	
11. Did residents feel their living areas were kept at a reasonable noise level?	Yes	
12. Does the facility accommodate smokers? Note: By regulation smoking is only permitted outside of the building	Yes	
13. Were residents able to reach their call bells with ease?	Yes	
14. Did staff answer call bells in a timely & courteous manner?	Yes	
14a If no, did you share this with the administrative staff?	N/A	

*** N/A equals not applicable, not asked, not observed

Resident Services	Yes No N/A	Comments/Other Observations (please number comments)
15. Were residents asked their preferences or opinions about the activities planned for them at the facility?	Yes	15a. Colorful activity calendar instead of plain white. Activity boards were in the process of being updated since it was the 1 st of the month. 15b. Very interactive activity room. Residents were listening to music, some were making leprechaun wreaths, others looking at magazines and pictures. 17b. Residents report the food is good and quantity is good. Menus clearly posted with alternative choices.
15a. Was a current activity calendar posted in the facility?	Yes	
15b. Were activities scheduled to occur at the time of your visit actually occurring?	Yes	
16. Do residents have the opportunity to purchase personal items of their choice using their monthly needs funds?	Yes	
16a. Can residents access their monthly needs funds at their convenience?	Yes	
17. Are residents asked their preferences about meal & snack choices?	Yes	
17a. Are they given a choice about where they prefer to dine?	Yes	
17b. Did residents express positive opinions regarding their dining experience?	Yes	
17c. Is fresh ice water available and provided to residents?	Yes	
18. Do residents have privacy in making and receiving phone calls?	Yes	
19. Is there evidence of community involvement from other Civic, volunteer or religious groups?	Yes	
20. Does the facility have a functioning: Resident's Council? Family Council?	No Yes	

Areas of Concern	Exit Summary
Are there resident issues or topics that need follow-up or review at a later time or during the next visit? <hr/> Follow up to Life Safety Survey on 9/30/16. Significant findings in the report. DON reported there may be follow-up paperwork that has not been filed. The director was in a meeting off-site and would have the answer.	Discuss items from "Areas of Concern" Section as well as any changes observed during the visit. Give summary of visit with Administrator or SIC. Does the facility have needs that the committee or community could help address? <hr/> Follow-up on "Music in Memory" program. DON unsure if still providing on a consistent basis.

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Facility/ Date

Culture Change / Person Centered Thinking	Comments/Responses
<p>1. Directed to residents –</p> <ul style="list-style-type: none"> a. What is one thing you would change here to make your life better? b. Are you offered choices and encouraged to make your own decision about personal issues like what to wear or when to go to bed? c. What’s important to you while dining? d. What would make your dining experience here more like home? e. Is listening to music something you’ve enjoyed? 	
<p>2. Directed to the administrator or supervisor-in-charge</p> <ul style="list-style-type: none"> a. What are you doing to incorporate residents’ wants and needs in every aspect of their lives and assure a home-like environment? 	

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| <ul style="list-style-type: none">b. Are you providing for consistent-assignment of your direct caregivers to take care of your residents?
c. What are you doing to make the dining experience a pleasant one for your residents?
d. Are you offering personalized music to your residents? | |
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Updated 7/2014