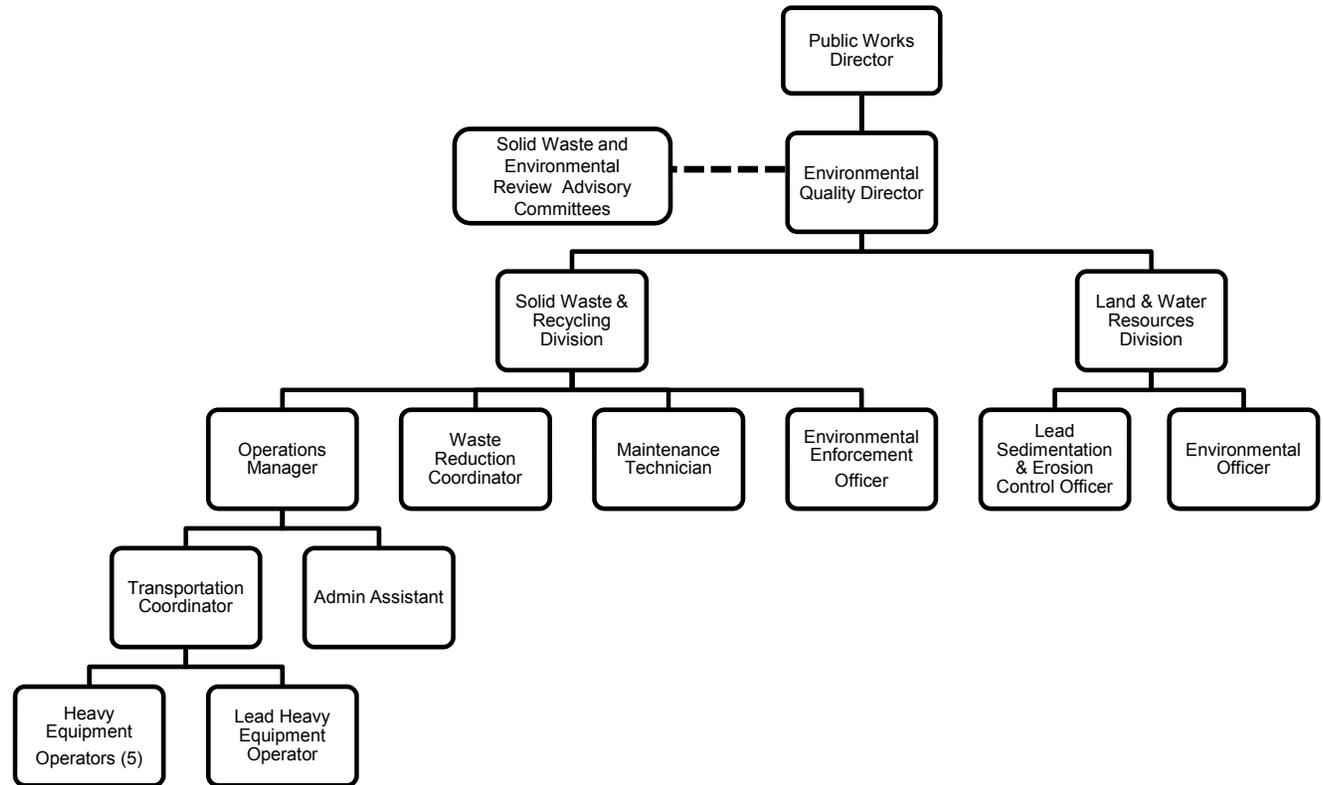


Solid Waste & Recycling Fund

The Solid Waste & Recycling Fund accounts for the activities of Chatham County's solid waste, including collection sites, hauling, and disposal costs. The Solid Waste & Recycling Fund is an enterprise fund, which means that fees should fully support operating costs.

Major responsibilities:

1. Provide clean, safe collection centers for county residents and businesses to dispose of their household waste and recyclables
2. Provide efficient, safe handling and hauling of waste and recyclables
3. Reduce the tonnage of waste disposed
4. Educate the public and staff about effective waste reduction
5. Comply with state regulations and laws concerning disposal and landfills
6. Provide effective, safe management of special waste items, such as tires, white goods, hazardous waste and electronics
7. Provide an education and enforcement program to reduce illegal dumping, environmental infractions and misuse of collection centers



Solid Waste & Recycling Fund Revenue

	A 2012 Actual	B 2013 Actual	C 2014 Amended	D 2014 Est.	F 2015 Total Req.	G 2015 Total Rec.	H 2015 Appr. Cont.	I 2015 Appr. Exp.	J 2015 Total Appr.	K Variance	J Total % Inc./Dec.
INTERGOVERNMENTAL:											
WASTE MGMT / NUISANCE TIRE GRANT	1,005	1,656	850	1,501	850	850	850	0	850	0	0%
WASTE MGMT / WASTE REDUCTION GRANT	0	3,366	0	3,502	0	0	0	0	0	0	0%
WASTE MGMT / WHITE GOODS DISPOSAL GR	45,903	17,440	33,500	0	0	0	0	0	0	(33,500)	-100%
Total Intergovernmental:	46,908	22,462	34,350	5,003	850	850	850	0	850	(33,500)	-98%
INTEREST:											
INTEREST REVENUE / INTEREST	6,926	7,761	5,000	12,643	8,000	8,000	8,000	0	8,000	3,000	60%
Total Interest:	6,926	7,761	5,000	12,643	8,000	8,000	8,000	0	8,000	3,000	60%
MISCELLANEOUS:											
MISCELLANEOUS / MISCELLANEOUS	205	26	0	46	0	0	0	0	0	0	0%
MISCELLANEOUS / SALE OF SURPLUS PROPERTY	1,741	22,483	0	35,000	35,000	0	0	0	0	0	0%
Total Miscellaneous:	1,946	22,509	0	35,046	35,000	0	0	0	0	0	0%
OTHER TAXES/LICENSES:											
OTHER TAXES AND LICENSES / SCRAP TIRE DISPOSAL TAX	78,465	79,008	78,000	82,800	78,000	78,000	78,000	0	78,000	0	0%
OTHER TAXES AND LICENSES / WHITE GOODS DISPOSAL TAX	19,958	19,820	19,500	20,400	19,500	19,500	19,500	0	19,500	0	0%
WASTE MGMT / ELECTRONICS	4,838	3,612	3,500	4,283	4,000	4,000	4,000	0	4,000	500	14%
WASTE MGMT / SOLID WASTE DISPOSAL TAX	41,348	34,581	39,000	36,310	39,000	34,200	34,200	0	34,200	(4,800)	-12%
Total Other Taxes/Licenses:	144,609	137,021	140,000	143,793	140,500	135,700	135,700	0	135,700	(4,300)	-3%
SALES & SERVICE:											
SALES / DECALS	4,950	5,220	5,000	5,000	5,000	5,000	5,000	0	5,000	0	0%
SALES / MULCH SALES	7,168	8,341	10,700	10,700	10,700	10,400	10,400	0	10,400	(300)	-3%
SALES / PROMOTIONAL MATERIALS	2,010	1,850	2,000	1,590	2,000	1,500	1,500	0	1,500	(500)	-25%
SALES / RECYCLABLES	190,776	187,988	140,000	140,000	140,000	140,000	140,000	0	140,000	0	0%
SERVICES / COLL CENTER FEE - TOWNS	3,587	2,821	1,500	2,093	1,500	1,500	1,500	0	1,500	0	0%
SERVICES / COLLECTION CENTER FEE	2,085,333	2,097,999	2,035,000	2,124,801	2,100,000	2,062,000	2,062,000	0	2,062,000	27,000	1%
SERVICES / DISPOSAL FEE	625,362	617,404	600,000	605,000	600,000	585,000	585,000	0	585,000	(15,000)	-3%
SERVICES / LANDFILL FEE	22,270	27,411	23,000	26,500	23,000	23,000	23,000	0	23,000	0	0%
Total Sales & Service:	2,941,456	2,949,034	2,817,200	2,915,684	2,882,200	2,828,400	2,828,400	0	2,828,400	11,200	0%
FUND BALANCE:											
OTHER FINANCING SOURCES / APPROPRIATED FUND BALANCE	0	0	153,879	0	262,070	297,070	309,015	0	309,015	155,136	101%
Total Fund Balance:	0	0	153,879	0	262,070	297,070	309,015	0	309,015	155,136	101%
TOTAL: Solid Waste & Recycling Fund	3,141,845	3,138,787	3,150,429	3,112,169	3,328,620	3,270,020	3,281,965	0	3,281,965	131,536	4%

Solid Waste & Recycling

Budget Summary:	A	B	C	D	E	F	G	H	I	J	K
	2012	2013	2014	2014	2015	2015	2015	2015	2015	Variance	Total %
	Actual	Actual	Amended	Estimated	Total Req.	Total Rec.	Appr. Cont.	Appr. Exp.	Total Appr.		Inc./Dec.
Revenues											
Intergovernmental	46,908	22,462	34,350	5,003	850	850	850	0	850	(33,500)	(98%)
Interest	6,926	7,761	5,000	12,643	8,000	8,000	8,000	0	8,000	3,000	60%
Miscellaneous	1,946	22,509	0	35,046	35,000	0	0	0	0	0	0%
Other Taxes/Licenses	144,609	137,021	140,000	143,793	140,500	135,700	135,700	0	135,700	(4,300)	(3%)
Sales & Service	2,941,456	2,949,034	2,817,200	2,915,684	2,882,200	2,828,400	2,828,400	0	2,828,400	11,200	0%
Fund Balance	0	0	153,879	0	262,070	297,070	309,015	0	309,015	155,136	101%
Total Revenues:	3,141,845	3,138,787	3,150,429	3,112,169	3,328,620	3,270,020	3,281,965	0	3,281,965	131,536	4%
Expenditures											
Salaries	478,209	478,548	500,959	503,967	485,589	506,405	516,034	0	516,034	15,075	3%
Other Personnel Costs	225,071	223,464	237,217	239,218	239,479	244,966	247,282	0	247,282	10,065	4%
Operating	1,872,968	1,913,635	2,291,400	1,897,140	2,331,721	2,241,215	2,237,771	3,444	2,241,215	(50,185)	(2%)
Transfers	164,120	328,240	68,606	164,712	80,884	80,884	80,884	0	80,884	12,278	18%
Public Assistance/Grants/Special Programs	0	5,017	0	4,429	0	0	0	0	0	0	0%
Capital Outlay	106,064	277,644	52,247	48,960	196,550	196,550	196,550	0	196,550	144,303	276%
Total Expenditures:	2,846,432	3,226,548	3,150,429	2,858,426	3,334,223	3,270,020	3,278,521	3,444	3,281,965	131,536	4%
Net Cost	(295,413)	87,761	0	(253,743)	5,603	0	(3,444)	3,444	0	0	0%
Number of County Employees	13.00	13.00	13.00	13.00	13.00	13.00	13.00	0.00	13.00	0.00	0%

One-time Expenses: The FY 2014 budget includes one-time expenses of \$72,247. The FY 2015 budget includes one-time expenses of \$262,070. If one-time expenses are subtracted, the percent difference between the FY 2014 and 2015 budgets is (1.89%).

Cuts or Expansion Approved:

Capital Improvements Program (CIP): Fund additional utility costs for new Solid Waste & Recycling Facility Office. Utility costs will increase when the new building is complete and the department moves from a 1,400-square-foot facility to 5,100 square feet. Currently there is a septic system and well for the old facility. The new facility will use county water and town sewer. Net Cost: \$3,444

Accomplishments:

1. Continue to enhance overall customer service throughout county government, including service provided by contractors:
 - Created a comprehensive Solid Waste & Recycling brochure including a disposal guide to promote recycling options offered by Chatham County and local businesses and organizations.
2. Continue to enhance overall customer service throughout county government, including service provided by contractors:
 - Conducted a community survey to rate customer service and satisfaction.
3. Continue to enhance overall customer service throughout county government, including service provided by contractors:
 - Developed a database to track all resident feedback about customer service and policies at the Collection Centers.
4. Continue to enhance overall customer service throughout county government, including service provided by contractors:
 - Held a refresher training course for all contracted Collection Center attendants to promote excellent customer service.
5. Continue to enhance overall customer service throughout county government, including service provided by contractors:
 - Prepared an internal cost analysis for commingled recycling at Collection Centers.
6. Continue to enhance overall customer service throughout county government, including service provided by contractors:
 - Presented at community events and summer camps to promote waste reduction through education.
7. Continue to enhance overall customer service throughout county government, including service provided by contractors:
 - Conducted a Waste Study to determine the composition of solid waste generated at the Collection Centers and identify recyclable materials being thrown away.
8. Continue to enhance overall customer service throughout county government, including service provided by contractors:
 - Held Earth Day Event which included document shredding, mulch sales, compost bin sales and household hazardous waste event and provided information to residents about the services provided.
9. Protect the environment and drinking water and be proactive: -
Provided support to Clean Jordan Lake, NC Big Sweep, and Haw River Assembly by providing containers and disposal for litter cleanup events.
10. Protect the environment and drinking water and be proactive: -
Participated as Executive Committee Member in North Carolina Solid Waste Enforcement Officers Association (NCSWEOA) working with other local governments and State officials to promote a cleaner environment.

Department Links to Commissioner Goals:

1. Enhance customer service: Expand educational outreach efforts at community events and schools.
2. Enhance customer service: Complete the business case for commingled recycling at collection centers.
3. Enhance customer service: Investigate opportunities for increased availability and customer service for household hazardous waste collection.
4. Enhance customer service: Continue to conduct annual training with collection center attendants and promote customer service.
5. Enhance customer service: Launch an online disposal guide to accompany new brochure and expand to include more Chatham County and local recycling options.
6. Enhance customer service: Build a new office facility to convey a more professional appearance and install adjacent scales to provide more efficient flow of traffic and ease of access to services for our customers.
7. Protect the environment and drinking water: Continue to provide support to Clean Jordan Lake, NC Big Sweep and Haw River Assembly by providing containers and disposal for litter clean-up events and assisting with the Adopt-a-Shoreline program.
8. Protect the environment and drinking water: Continue to participate as executive committee member in North Carolina Solid Waste Enforcement Officers Association (NCSWEOA).

Work Plan

Goal: Protect and conserve the county's natural resources by reducing overall waste disposal and ensure secure long-term disposal.

Objectives:

- Increase the total tons of material recycled that the county controls.
- Decrease annual disposal rate per customer using the collection center and per county resident (per capita).
- Ensure the County has long-term secured disposal (greater than 20 years) for the sound management of waste.

Key Measures	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Estimated	FY 2015 Projected
County-wide disposal rate per capita (person) in tons	.67	.53	.47	.50	.50
Collection Center disposal rate per customer in pounds	37.96	35.69	32.88	35.00	35.00
The actual length of years for secured waste disposal capacity	4	3	2	1	1
County-wide local government controlled recycling rate per capita (person) in pounds (state average 276)	95.85	93.75	103.86	100.00	95.00
Percent of local government controlled recyclables diverted from landfill	6.7%	8.1%	8.2%	7.0%	7.5%

Goal: Reduce illegal dumping incidents through a cost-effective enforcement program.

Objectives:

- Increase the percentage of resolved illegal dumping complaints (either the responsible party and/or offender performs the clean-up or the clean-up is otherwise performed if the responsible party and/or offender cannot be identified) or the case is determined to be unfounded.
- Control the average cost of investigations, based on staff time/salary, equipment and supplies used

Key Measures	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Estimated	FY 2015 Projected
Percent of cases resolved/unfounded	99.52%	97.57%	98.78%	97%	97%
Average cost per investigation	\$124	\$125	\$105	\$115	\$115

Goal: Ensure wise use of County funds by operating the department as a self-supporting enterprise, not funded with County property taxes.

Objectives:

- Percentage of budget subsidized by County General Fund tax revenues (property taxes).
- Minimize need for fee increases and effectively manage revenues from the two fees that support operations and services: 1. Annual solid waste fee which funds 12 waste/recycling collection centers, and 2. Disposal fee which helps cover the costs of disposing of waste
- Develop and use a checklist for monthly inspections for collection center assets as to condition and repairs needed.

Key Measures	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Estimated	FY 2015 Projected
Current Solid Waste Fee for Collection Centers	\$91	\$91	\$91	\$91	\$91
Current Disposal Fee for Collection Centers	\$34	\$34	\$34	\$34	\$34
Cost of collection center maintenance as a percentage of Waste Management total budget	2.8%	2.6%	1.6%	2.0%	2.2%

Goal: Improve customer service by providing accessible and efficient waste disposal and recycling for Chatham County citizens.

Objectives:

- Eliminate all instances of collection center customers who are unable to dispose of their bagged household waste and common recyclables.
- Minimize the cost per pound to manage waste left at the collection centers.
- Minimize the cost per pound to manage common recyclables (cardboard, glass, magazines, newsprint, plastics, steel and aluminum cans) left at the collection centers.
- Ensure that at least 80% of customers completing the biennial survey (every two years) rate overall customer service at collection centers very good or above average.

Key Measures	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Estimated	FY 2015 Projected
Total number of collection center customers	602,682	626,129	653,378	660,000	660,000
Cost per pound to manage waste	\$0.04	\$0.05	\$0.06	\$0.06	\$0.06
Cost per pound to manage common recyclables	\$0.08	\$0.08	\$0.10	\$0.07	\$0.06
Percent of biennial survey respondents rating customer service as very good or above average	92.86%	NM	76%	NM	NM
Number of customers unable to dispose of bagged household waste and or recyclables	0	0	0	0	0

Goal: Prevent accidents resulting in injuries to staff and damage to vehicles.

Objectives:

- Minimize the number of incidents of personal injury of staff through regular safety inspections and regular safety training for staff.
- Minimize the number of avoidable departmental vehicle incidents and vehicular property damage, through regular safety inspections and regular safety trainings.

Key Measures	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Estimated	FY 2015 Projected
Actual number of (at fault) vehicular accidents	0	0	0	0	0
Number of days missed due to work-related injuries	0	0	0	0	0

Southeast Water District

The Southeast Water District Fund accounts for the activities of the Southeast Water District, which includes water purchases, maintenance and debt service on water lines approved by voters of the district. Maintenance is provided by employees of the Water Fund, which is reimbursed by the district.

Budget Summary:	A	B	C	D	E	F	G	H	I	J	K
	2012	2013	2014	2014	2015	2015	2015	2015	2015		Total %
	Actual	Actual	Amended	Estimated	Total Req.	Total Rec.	Appr. Cont.	Appr. Exp.	Total Appr.	Variance	Inc./Dec.
Revenues											
Interest	906	1,138	600	1,133	1,200	1,200	1,200	0	1,200	600	100%
Sales & Service	559,207	582,425	559,500	597,310	599,500	599,500	599,500	0	599,500	40,000	7%
Total Revenues:	560,113	583,563	560,100	598,443	600,700	600,700	600,700	0	600,700	40,600	7%
Expenditures											
Operating	459,739	503,898	305,622	390,505	347,762	347,762	347,762	0	347,762	42,140	14%
Debt	254,260	253,905	254,478	254,478	252,938	252,938	252,938	0	252,938	(1,540)	(1%)
Total Expenditures:	713,999	757,803	560,100	644,983	600,700	600,700	600,700	0	600,700	40,600	7%
Net Cost	153,886	174,240	0	46,540	0	0	0	0	0	0	0%
Number of County Employees	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0%

Revenue:	A	B	C	D	E	F	G	H	I	J	K
	2012	2013	2014	2014	2015	2015	2015	2015	2015		Total %
	Actual	Actual	Amended	Estimated	Total Req.	Total Rec.	Appr. Cont.	Appr. Exp.	Total Appr.	Variance	Inc./Dec.
INTEREST:											
INTEREST REVENUE / INTEREST	906	1,138	600	1,133	1,200	1,200	1,200	0	1,200	600	100%
Total Interest:	906	1,138	600	1,133	1,200	1,200	1,200	0	1,200	600	100%
SALES & SERVICE:											
INSTALLATION/REPAIR / TAP FEES	5,000	1,000	2,000	3,200	2,000	2,000	2,000	0	2,000	0	0%
PENALTIES / LATE FEES	5,955	5,805	6,000	5,550	6,000	6,000	6,000	0	6,000	0	0%
PENALTIES / RECONNECTIONS	1,750	1,960	1,500	1,505	1,500	1,500	1,500	0	1,500	0	0%
USER CHARGES / WATER SALES	546,502	573,660	550,000	586,255	590,000	590,000	590,000	0	590,000	40,000	7%
Total Sales & Service:	559,207	582,425	559,500	597,310	599,500	599,500	599,500	0	599,500	40,000	7%
TOTAL: Southeast Water District	560,113	583,563	560,100	598,443	600,700	600,700	600,700	0	600,700	40,600	7%

Water Fund

The Water Fund accounts for the activities of Chatham County's water utility, including the distribution system, water treatment plant, and a small sewer operation in the Bynum area. The Water Fund is an enterprise fund, which means that fees should fully support operating costs.

Budget Summary:

	A 2012 Actual	B 2013 Actual	C 2014 Amended	D 2014 Estimated	E 2015 Total Req.	F 2015 Total Rec.	G 2015 Appr. Cont.	H 2015 Appr. Exp.	I 2015 Total Appr.	J Variance	K Total % Inc./Dec.
Revenues											
Interest	7,960	7,853	7,000	13,000	8,000	13,000	13,000	0	13,000	6,000	86%
Miscellaneous	20,714	5,841	0	0	0	0	0	0	0	0	0%
Sales & Service	5,519,380	5,217,563	5,250,000	5,234,730	5,132,762	5,132,762	5,132,762	0	5,132,762	(117,238)	(2%)
Other Financing Sources	12,989,948	0	0	0	0	0	0	0	0	0	0%
Fund Balance	0	0	505,667	0	491,192	491,192	489,931	0	489,931	(15,736)	(3%)
Total Revenues	18,538,002	5,231,257	5,762,667	5,247,730	5,631,954	5,636,954	5,635,693	0	5,635,693	(126,974)	(2%)
Expenditures											
Salaries	801,989	851,237	862,269	874,986	889,562	875,205	872,734	1,440	874,174	11,905	1%
Other Personnel Costs	422,261	430,159	446,832	443,504	479,273	463,204	462,648	326	462,974	16,142	4%
Operating	2,233,010	2,339,162	2,811,451	2,301,645	2,596,613	2,581,338	2,581,338	0	2,581,338	(230,113)	(8%)
Debt	14,660,824	1,637,963	1,608,615	1,608,615	1,532,692	1,532,692	1,532,692	0	1,532,692	(75,923)	(5%)
Capital Outlay	185,173	19,523	33,500	30,534	184,515	184,515	163,715	20,800	184,515	151,015	451%
Total Expenditures	18,303,257	5,278,044	5,762,667	5,259,284	5,682,655	5,636,954	5,613,127	22,566	5,635,693	(126,974)	(2%)
Net Cost:	(234,745)	46,787	0	11,554	50,701	0	(22,566)	22,566	0	0	0%

Water Fund Revenue

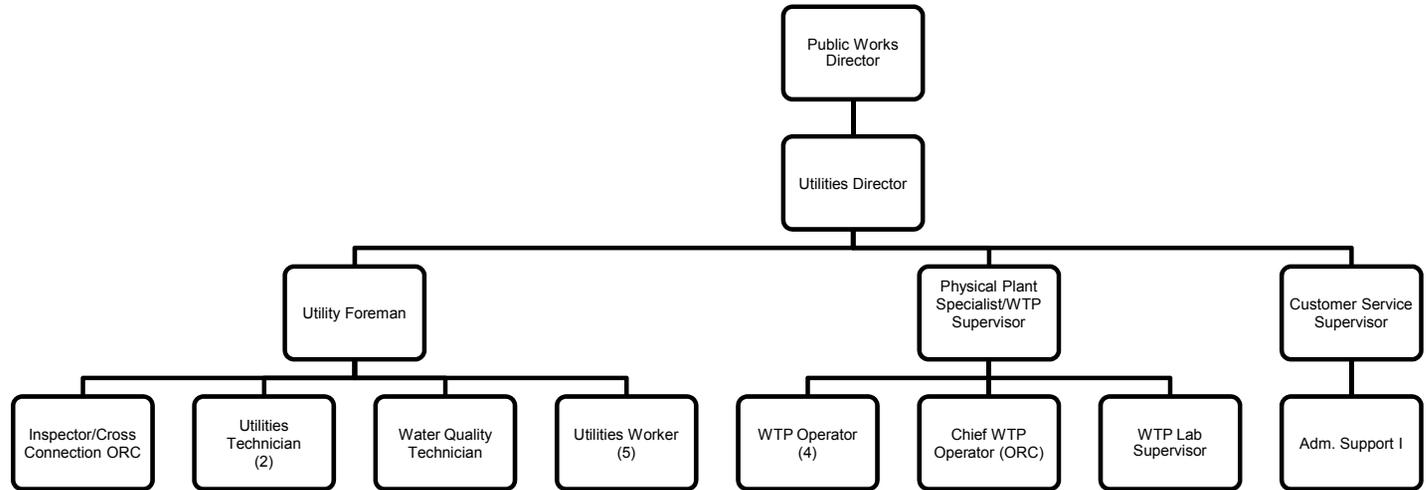
	A 2012 Actual	B 2013 Actual	C 2014 Amended	D 2014 Estimated	E 2015 Total Req.	F 2015 Total Rec.	G 2015 Appr. Cont.	H 2015 Appr. Exp.	I 2015 Total Appr.	J Variance	K Total % Inc./Dec.
INTEREST:											
INTEREST REVENUE / INTEREST	7,960	7,853	7,000	13,000	8,000	13,000	13,000	0	13,000	6,000	86%
Total Interest:	7,960	7,853	7,000	13,000	8,000	13,000	13,000	0	13,000	6,000	86%
MISCELLANEOUS:											
MISCELLANEOUS / INSURANCE REIMBURSEMENTS	3,332	4,652	0	0	0	0	0	0	0	0	0%
MISCELLANEOUS / MISCELLANEOUS	16,182	288	0	0	0	0	0	0	0	0	0%
MISCELLANEOUS / SALE OF SURPLUS PROPERTY	1,200	901	0	0	0	0	0	0	0	0	0%
Total Miscellaneous:	20,714	5,841	0	0	0	0	0	0	0	0	0%
SALES & SERVICE:											
INSTALLATION/REPAIR / CONTRACT REPAIR FEES	0	0	0	914	0	0	0	0	0	0	0%
INSTALLATION/REPAIR / INSTALLATION FEES	32,764	65,830	36,000	82,000	65,000	65,000	65,000	0	65,000	29,000	81%
INSTALLATION/REPAIR / TAP FEES	60,540	54,950	54,000	55,200	54,000	54,000	54,000	0	54,000	0	0%
OTHER FEES / PLAN REVIEW	1,363	1,925	2,000	1,320	1,000	1,000	1,000	0	1,000	(1,000)	-50%
PENALTIES / LATE FEES	37,304	37,420	30,000	43,825	37,000	37,000	37,000	0	37,000	7,000	23%
PENALTIES / RECONNECTIONS	8,015	8,470	9,000	7,705	8,000	8,000	8,000	0	8,000	(1,000)	-11%
USER CHARGES / RAW WATER-JORDAN LAKE	0	0	0	8,100	0	0	0	0	0	0	0%
USER CHARGES / SEWER	23,145	19,881	19,000	18,500	20,000	20,000	20,000	0	20,000	1,000	5%
USER CHARGES / SOUTHEAST WATER DISTRICT	459,739	503,512	500,000	390,505	347,762	347,762	347,762	0	347,762	(152,238)	-30%
USER CHARGES / WATER SALES	4,896,510	4,525,575	4,600,000	4,626,661	4,600,000	4,600,000	4,600,000	0	4,600,000	0	0%
Total Sales & Service:	5,519,380	5,217,563	5,250,000	5,234,730	5,132,762	5,132,762	5,132,762	0	5,132,762	(117,238)	-2%
OTHER FINANCING SOURCES:											
REFUNDING / LOB PREMIUM	912,446	0	0	0	0	0	0	0	0	0	0%
REFUNDING / PROCEEDS	12,077,502	0	0	0	0	0	0	0	0	0	0%
Total Other Financing Sources:	12,989,948	0	0	0	0	0	0	0	0	0	0%
FUND BALANCE:											
OTHER FINANCING SOURCES / APPROPRIATED FUND BALANCE	0	0	505,667	0	491,192	491,192	489,931	0	489,931	(15,736)	-3%
Total Fund Balance:	0	0	505,667	0	491,192	491,192	489,931	0	489,931	(15,736)	-3%
TOTAL: Water Fund	18,538,002	5,231,257	5,762,667	5,247,730	5,631,954	5,636,954	5,635,693	0	5,635,693	(126,974)	-2%

Water -- Distribution

The mission of the Water Distribution Department is to protect and manage Chatham County's water supplies and provide the highest possible quality of water and services in a reliable, cost-efficient manner.

Major responsibilities:

1. Manufacture and deliver safe drinking water to customers
2. Maintain and operate the water system
3. Repair major system breaks immediately
4. Assist with building/engineering projects for the county
5. Deliver accurate monthly reports to Division of Water Quality



Budget Summary:	A	B	C	D	E	F	G	H	I	J	K
	2012	2013	2014	2014	2015	2015	2015	2015	2015		Total %
	Actual	Actual	Amended	Estimated	Total Req.	Total Rec.	Appr. Cont.	Appr. Exp.	Total Appr.	Variance	Inc./Dec.
Revenues											
Interest	7,960	7,853	7,000	13,000	8,000	13,000	13,000	0	13,000	6,000	86%
Miscellaneous	20,714	5,841	0	0	0	0	0	0	0	0	0%
Sales & Service	5,519,380	5,217,563	5,250,000	5,234,730	5,132,762	5,132,762	5,132,762	0	5,132,762	(117,238)	(2%)
Other Financing Sources	12,989,948	0	0	0	0	0	0	0	0	0	0%
Fund Balance	0	0	505,667	0	491,192	491,192	489,931	0	489,931	(15,736)	(3%)
Total Revenues:	18,538,002	5,231,257	5,762,667	5,247,730	5,631,954	5,636,954	5,635,693	0	5,635,693	(126,974)	(2%)
Expenditures											
Salaries	553,083	589,287	598,279	598,550	625,572	605,935	603,781	1,440	605,221	6,942	1%
Other Personnel Costs	261,177	281,684	285,939	295,971	315,783	298,521	298,038	326	298,364	12,425	4%
Operating	1,574,156	1,629,896	1,852,217	1,539,674	1,900,121	1,884,846	1,884,846	0	1,884,846	32,629	2%
Debt	14,660,824	1,637,963	1,608,615	1,608,615	1,532,692	1,532,692	1,532,692	0	1,532,692	(75,923)	(5%)
Capital Outlay	182,584	19,523	33,500	30,534	20,800	20,800	0	20,800	20,800	(12,700)	(38%)

Total Expenditures:	17,231,824	4,158,353	4,378,550	4,073,344	4,394,968	4,342,794	4,319,357	22,566	4,341,923	(36,627)	(1%)
Net Cost	(1,306,178)	(1,072,904)	(1,384,117)	(1,174,386)	(1,236,986)	(1,294,160)	(1,316,336)	22,566	(1,293,770)	90,347	(7%)
Number of County Employees	15.00	15.00	15.00	15.00	16.00	15.00	15.00	0.00	15.00	0.00	0%

One-time Expenses: The FY 2014 budget includes one-time expenses of \$33,500. The FY 2015 budget includes one-time expenses of \$20,800. If one-time expenses are subtracted, the percent difference between the FY 2014 and 2015 budgets is (.55%).

Cuts or Expansion Approved:

Reclassification: Reclassify position to reflect supervisory duties. Net Cost: \$1,764

GPS units: Purchase GPS units to locate water system coordinates/points and elevations. The GPS unit will allow employees to locate coordinates/points and elevations of water mains, valves, hydrants, pumps and tanks that can be included in our water modeling which will result in more accurate output from the model. It will give employees accurate information when trying to detect and repair leaks. It will also enable the department to provide up to date and accurate information on the County's GIS website for our residents and developers. The department will work with Jeremy Poss, GIS Director, to make this information available. Net Cost: \$14,500

Software for Cross Connection Program: Chatham County's responsibility is to ensure a safe water supply, part of which is ensuring customers have taken the proper steps to protect the water system. The county is required to identify, prevent, and eliminate potential hazards as they pertain to cross connections with the public water supply. The state is giving the water systems time to pass a cross connection ordinance and establish a testing program. A compliance date has not been set by NCDENR but they will likely start enforcement in the near future. The county's ordinance is in place and the Public Works Department would like to have the testing program fully in place before enforcement begins. A database software system will assist the department with the testing program. It will provide comprehensive record keeping and a complete cross connection control maintenance program in one easily integrated system. The software integrates customer information with testing requirements to track compliance and provide required reporting. Net Cost: \$6,300

Accomplishments:

1. Received zero Notices of Violation for the Bynum Wastewater Treatment Plant.
2. Decreased Notices of Violation for the distribution system from 5 to 3.

Department Links to Commissioner Goals:

1. Enhance customer service: The department will assess feedback from the online survey and take steps, such as enrolling in Leadership Academy customer service classes, to improve customer relations.
2. Protect the environment and drinking water: Protect water quality through enforcement of the cross-connection inspections program.

Work Plan

Goal: To provide water that meets state safe drinking water guidelines in order to supply Chatham County residents with clean, potable drinking water

Objectives:

- Reduce the number of NOV's to 2

Key Measures	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Estimated	FY 2015 Projected
Number of Notices of Violation	11	5	3	4	3

Goal: To offer services and information to Chatham County water customers in a prompt and courteous manner in order to provide them with excellent customer service.

Objectives:

- To increase the percentage of customers who are satisfied with our services from 41% to 80%

Key Measures	FY 2011 Actual	FY 2012 Actual	FY 2013 Actual	FY 2014 Estimated	FY 2015 Projected
Percent of customers reporting that they are satisfied or very satisfied with our service through survey.	90%	N/A	69%	85%	90%

Water -- Waste Water Treatment

Budget Summary:	A 2012 Actual	B 2013 Actual	C 2014 Amended	D 2014 Estimated	E 2015 Total Req.	F 2015 Total Rec.	G 2015 Appr. Cont.	H 2015 Appr. Exp.	I 2015 Total Appr.	J Variance	K Total % Inc./Dec.
Expenditures											
Operating	18,533	13,168	24,938	15,089	22,425	22,425	22,425	0	22,425	(2,513)	(10%)
Total Expenditures:	18,533	13,168	24,938	15,089	22,425	22,425	22,425	0	22,425	(2,513)	(10%)
Net Cost	18,533	13,168	24,938	15,089	22,425	22,425	22,425	0	22,425	(2,513)	(10%)
Number of County Employees	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0%

Water -- Water Treatment

Budget Summary:	A 2012 Actual	B 2013 Actual	C 2014 Amended	D 2014 Estimated	E 2015 Total Req.	F 2015 Total Rec.	G 2015 Appr. Cont.	H 2015 Appr. Exp.	I 2015 Total Appr.	J Variance	K Total % Inc./Dec.
Expenditures											
Salaries	248,906	261,950	263,990	276,436	263,990	269,270	268,953	0	268,953	4,963	2%
Other Personnel Costs	161,084	148,475	160,893	147,533	163,490	164,683	164,610	0	164,610	3,717	2%
Operating	640,321	696,098	934,296	746,882	674,067	674,067	674,067	0	674,067	(260,229)	(28%)
Capital Outlay	2,589	0	0	0	163,715	163,715	163,715	0	163,715	163,715	100%
Total Expenditures:	1,052,900	1,106,523	1,359,179	1,170,851	1,265,262	1,271,735	1,271,345	0	1,271,345	(87,834)	(6%)
Net Cost	1,052,900	1,106,523	1,359,179	1,170,851	1,265,262	1,271,735	1,271,345	0	1,271,345	(87,834)	(6%)
Number of County Employees	7.00	7.00	7.00	7.00	7.00	7.00	7.00	0.00	7.00	0.00	0%

One-time Expenses: The FY 2014 budget includes one-time expenses of \$200,500. The FY 2015 budget includes one-time expenses of \$163,715. If one-time expenses are subtracted, the percent difference between the FY 2014 and 2015 budgets is (4.41%).